

DEKAFLOW[®]

Is introducing a new way to
access the system in 2018



What will change?

*We are upgrading
the technology behind the
current
“Customer Activities”
link due to an upgrade in Java
(Java 11).*

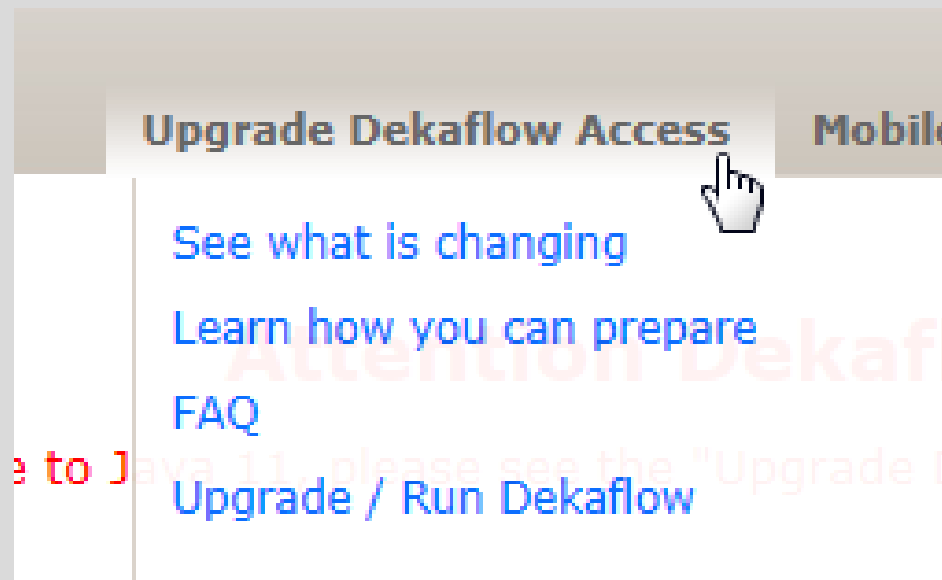
How can I be ready for this change?

*By using the
"Upgrade Dekaflow Access"
link*



Clicking on the link lets you take the following options:

(described in detail on the following slides)



See what is changing
Review this presentation

Learn how you can prepare
See a preview of the upgrade process

FAQ

*Frequently Asked Questions and
Troubleshooting Guide*

Upgrade / Run Dekaflow
*Runs the upgrade / once completed will
launch **DEKAFLOW***

Learn how you can prepare

This link will give you a preview of the upgrade process.

*Detailed displays will present how the new **DEKAFLOW** access process will be installed on your system.*

The process is automatic and requires no intervention on your part.

Learn how you can prepare

*When the process has been completed, **DEKAFLOW** will be launched.*

In addition - a new icon will be added to your desktop.



*You will be able to use this icon to start **DEKAFLOW**.*

Upgrade / Run Dekaflow

This link will download the new access code and begin the installation process.

The process will not begin until you validate the download by clicking a “Run” option.

*Once the upgrade has been completed, **DEKAFLOW** will be launched.*

Upgrade / Run Dekaflow

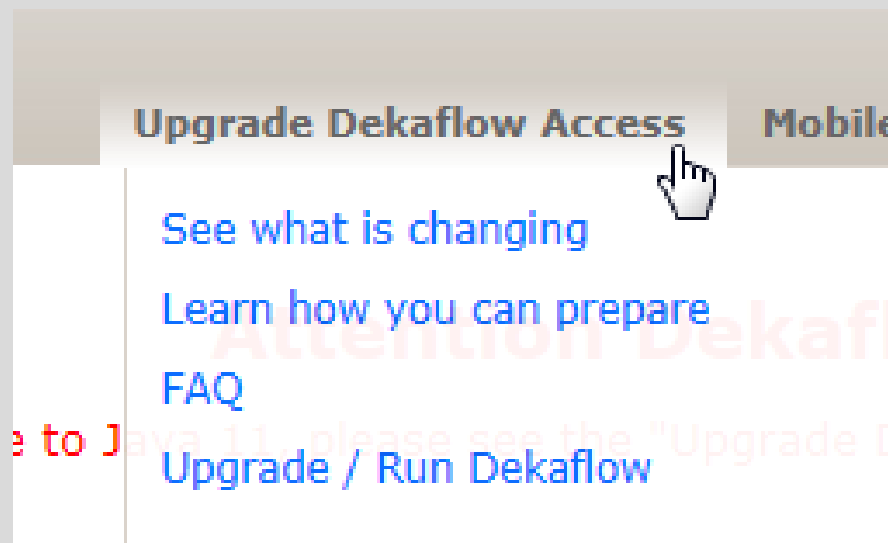
*After the upgrade, when you click this link – **DEKAFLOW** will be launched with the new access process.*

The actual upgrade will only be performed one time.

See the “Learn how you can prepare” option for a detailed look at how the process will work.

You have completed the **DEKAFLOW** access upgrade orientation

Use these options to continue.



DEKAFLOW[®]