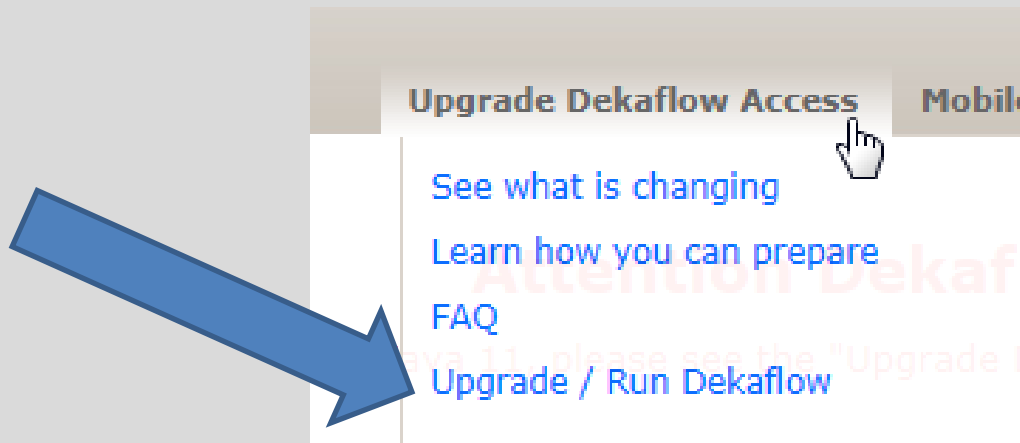


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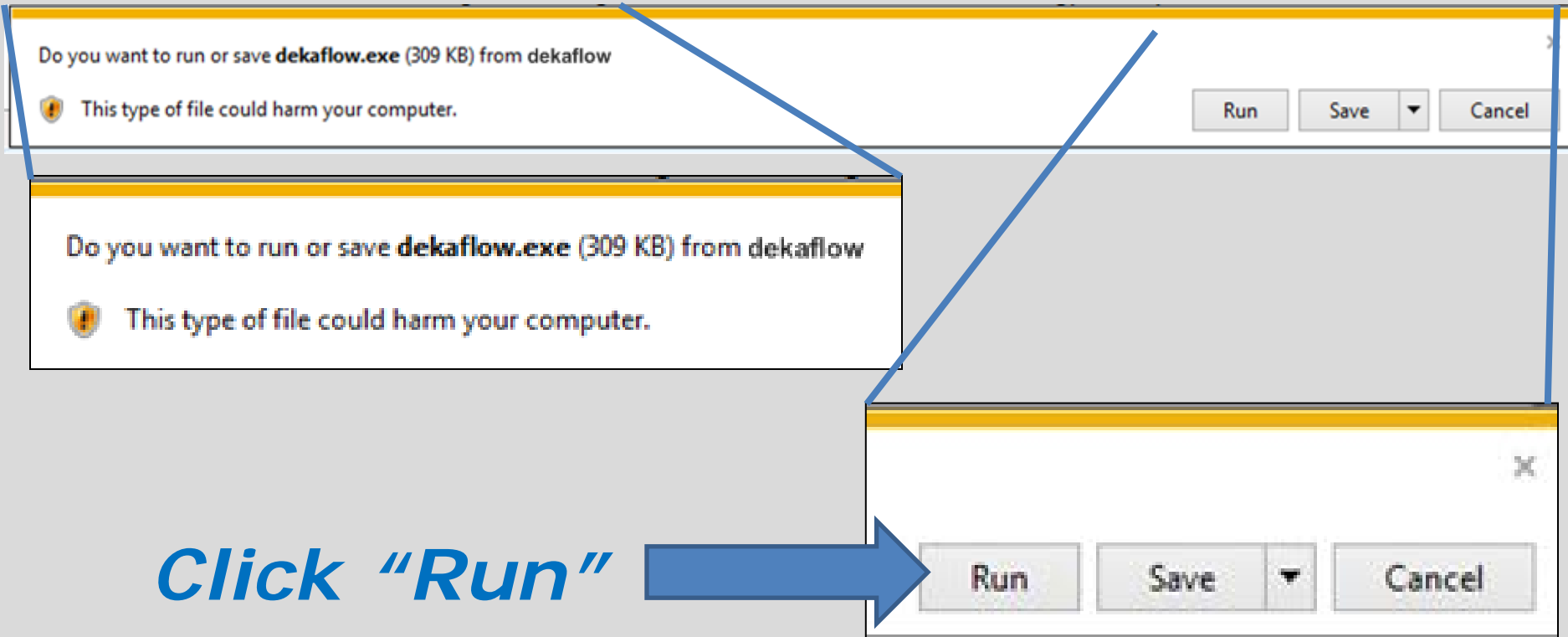
2018 Access Upgrade Preview

What will happen when I upgrade?

When you click on the “Upgrade / Run Dekaflow” link, you will start the upgrade process.

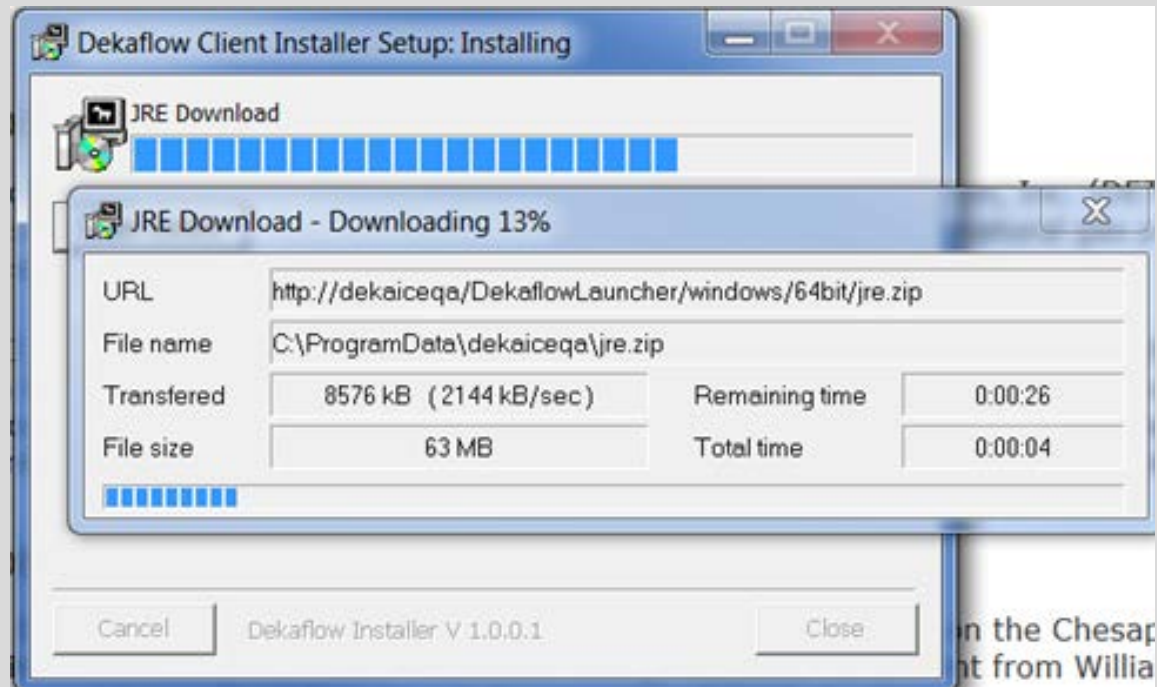


First you will see a download prompt



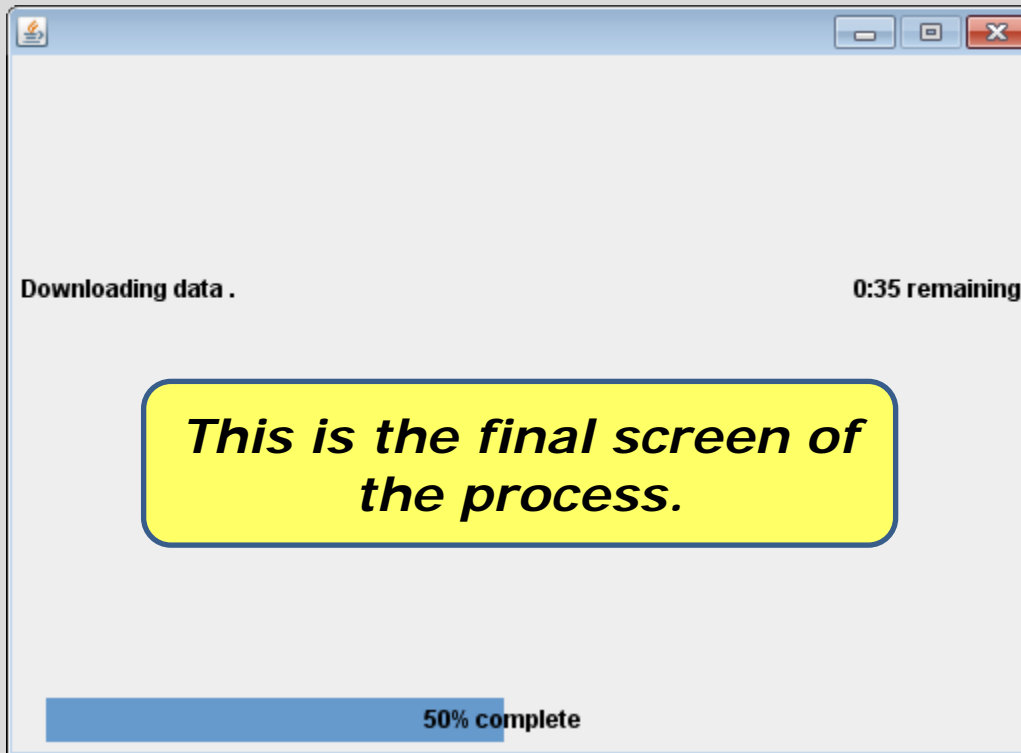
Then you will see the client installer

A series of screens will be displayed as the process runs



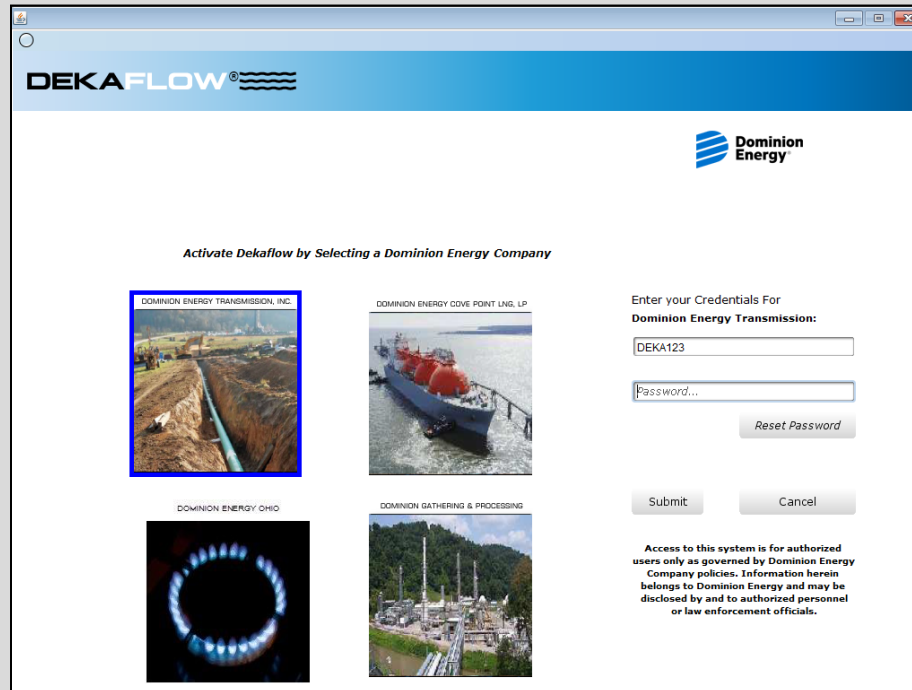
There is no action for you to take during the upgrade.

Then you will see the client installer



The process will take several minutes

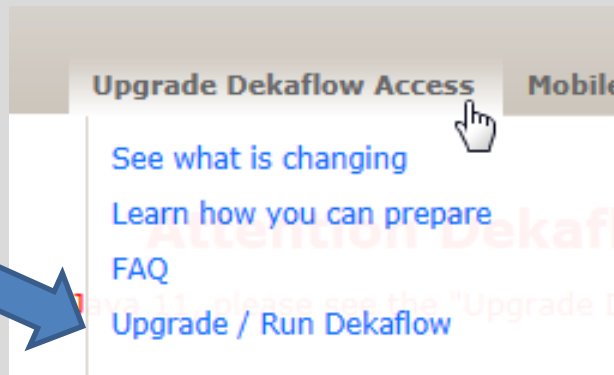
When completed, the DEKAFLOW login will be displayed



There are no changes to DEKAFLOW as a result of the access upgrade.

After the upgrade you will be able to launch **DEKAFLOW** two ways

Using the "Upgrade / Run DekafLOW" link



Using the Desktop Icon



See the FAQ and Troubleshooting Guide for more information

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2018 Access Upgrade FAQ & Troubleshooting

Click the link below for:

[Frequently Asked Questions](#)

[Troubleshooting Guide](#)

[Installation Issues Help](#)



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